

Patient Registration

Provide streamlined patient registration functionality through patient-facing digital hubs or guided on-site workflows.

Today, many patient registration processes are built on legacy systems, which are difficult-to-update, deliver clunky patient experiences, and aren't optimized for payment & reimbursement workflows. As a result, registrars spend additional time executing (often duplicative) information-gathering processes, which increases the potential for erroneous and/or missing patient data, resulting in denials of claims and delayed care.

By digitizing registration processes, providers can enhance the patient experience while subsequently reducing overhead and improving data quality. Off-the-shelf self-service registration solutions have limited customization and may not easily integrate with legacy systems and third-party services. Building a bespoke portal solution from the ground-up using a traditional code-based approach might offer the requisite customization and integration, but would be difficult and resource-intensive to develop and maintain. This is where Unqork's enterprise no-code platform can be a game-changer.

Unqork empowers organizations to rapidly develop and effectively manage a tailored registration application. The application can support remote self-registration through an online patient-facing hub or be used to accelerate on-site registration workflows. Patients can securely upload documents (e.g., insurance cards) to the system where they can be made accessible to all relevant stakeholders to cut down on redundant information-gathering processes. New documents can be automatically generated, reviewed by all key stakeholders in a central virtual hub, and finalized with e-signature functionality (e.g. HIPAA Authorization forms). Any missing or incorrect information can be automatically identified and be used to trigger patient- or staff-facing remediation workflows including insurance verification and worklists. Even better, Unqork's analytics functionality can provide data-backed insights that can lead to continuous workflow improvements.

Robust patient self-service functionality delivers benefits for all relevant stakeholders: Patients benefit from reduced appointment wait times and the elimination of redundant information gathering processes; registrars are freed from high-volume (but not necessarily high-value) administrative tasks; and organizations are able to slash costs, reduce claim denials, and enhance overall patient satisfaction which leads to greater retention and, ultimately, improved revenue.

Key Benefits

- **Enhanced Patient Satisfaction:** Increase patient retention via improved experiences
- **Decreased Wait Times:** Streamline existing workflows by optimizing information-gathering and -verification processes
- **Reduced Overhead, Increased Efficiency:** Lower administrative costs and increase throughput via patient self-service
- **Increased Employee Satisfaction:** Free your employees from high-volume administrative tasks
- **Reduced Claims Denial:** Ensure claims data is always complete and in good order before submitting
- **Improved Data Hygiene:** Allow patients to submit and verify data, automatically check for errors

Key Capabilities



Seamless Integrations

Effortlessly and securely exchange patient data between internal systems and external services



Patient Self-Registration

Empower patients to independently submit/verify information



Data Quality Checks

The system automatic identifies erroneous or missing data, triggers patient- and/or registrar-facing remediation workflows



No-Code Flexibility

Easily—and rapidly—update your registration application and workflows

About Unqork

Unqork is the industry pioneer no-code enterprise application platform that helps large companies build, deploy, and manage complex applications without writing a single line of code. Organizations like Goldman Sachs, Liberty Mutual, the Cities of New York and Washington, DC and Maimonides Medical Center are using Unqork's drag-and-drop interface to build enterprise applications faster, with higher quality, and lower costs than conventional approaches.

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